

Annexure - A

Data of complaints against the Stock Exchange**Data for the October 2024 month ending**

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Complaints	Resolved during the month*	Pending at the end of the month**		Average Resolution time^
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	4	4	4	0	0	0
3	Members	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
	Grand Total	0	4	4	4	0	0	0

*Including complaints of previous months resolved in the current month, if any.

**Including total complaints pending as on the last day of the month, if any.

^ Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Month-wise data for the current financial year

Sr. No.	Month	Carried forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	April	0	1	0	1
2	May	1	3	3	1
3	June	1	3	4	0
4	July	0	6	5	1
5	Aug	1	3	4	0
6	Sept	0	0	0	0
7	Oct	0	4	4	0
8	Nov	0	0	0	0
9	Dec	0	0	0	0
10	Jan	0	0	0	0
11	Feb	0	0	0	0
12	Mar	0	0	0	0
	Grand Total	3	20	20	3

Year-wise data (for 5 years on rolling basis)

Sr. No.	Year	Carried forward from previous year	Received	Resolved	Pending
1	2	3	4	5	6
1	2020-21	0	2	2	0
2	2021-22	0	15	13	2
3	2022-23	2	5	7	0
4	2023-24	0	5	5	0
5	2024-25	0	20	20	0
	Grand Total	2	47	47	2